

Cloud Based Analytics (CBA) Agent Installation Instructions

Contents

Install the CBA Agent Application	2
Configure an Account on the CBA Portal	5
How to Disable CBA	6
Contacting Quantum	7

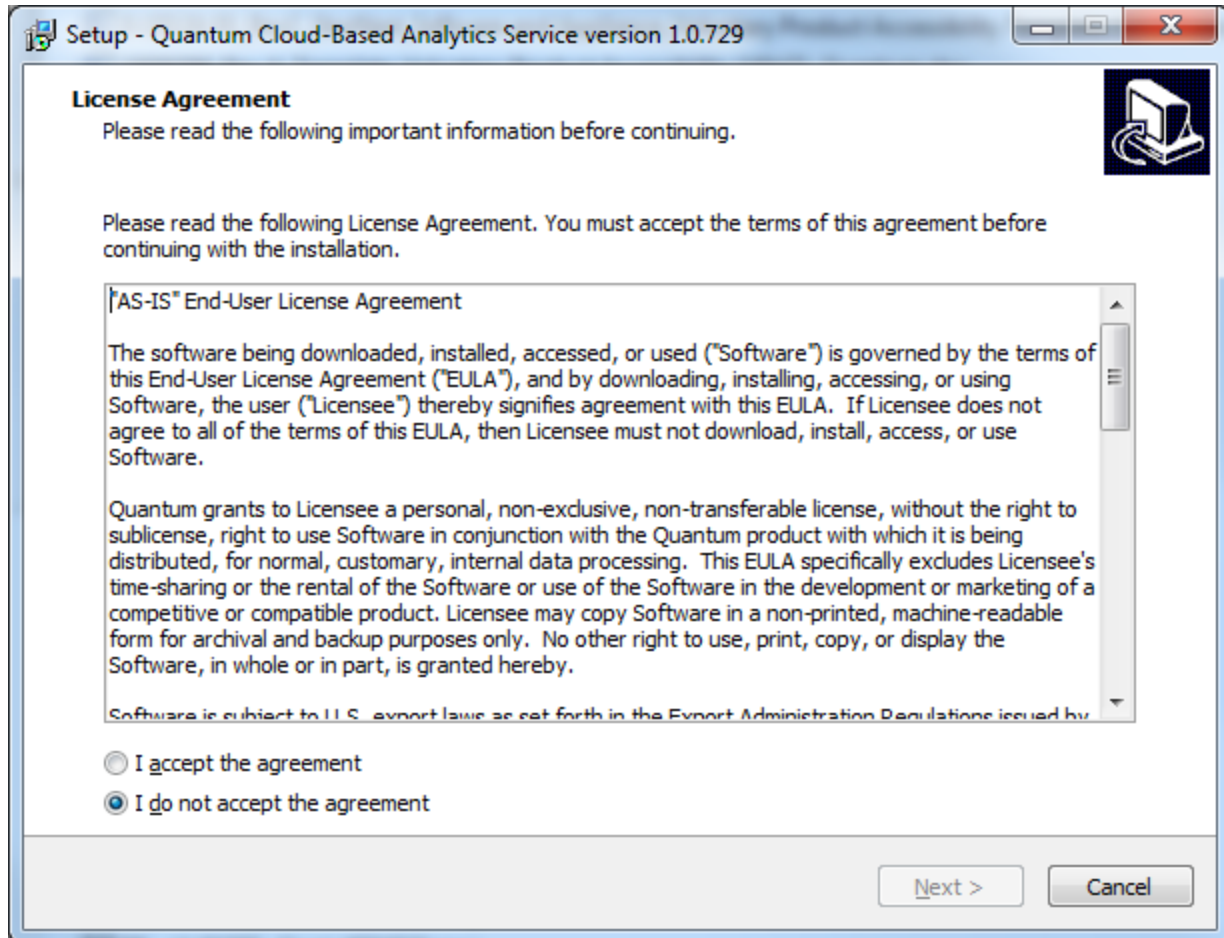
© 2020 Quantum Corporation. All rights reserved. Your right to copy this manual is limited by copyright law. Making copies or adaptations without prior written authorization of Quantum Corporation is prohibited by law and constitutes a punishable violation of the law. Artico, Be Certain (and the Q brackets design), DLT, DXi, DXi Accent, DXi V1000, DXi V2000, DXi V4000, DXiV-Series, FlexSync, FlexTier, Lattus, the Q logo, the Q Quantum logo, Q-Cloud, Quantum (and the Q brackets design), the Quantum logo, Quantum Be Certain (and the Q brackets design), Quantum Vision, Scalar, StorageCare, StorNext, SuperLoader, Symform, the Symform logo (and design), vmPRO, and Xcellis are either registered trademarks or trademarks of Quantum Corporation and its affiliates in the United States and/or other countries. All other trademarks are the property of their respective owners. Products mentioned herein are for identification purposes only and may be registered trademarks or trademarks of their respective companies. All other brand names or trademarks are the property of their respective owners. Quantum specifications are subject to change.

Install the CBA Agent Application

1. Download the file to your server.
2. Double click on the program to begin the installation.

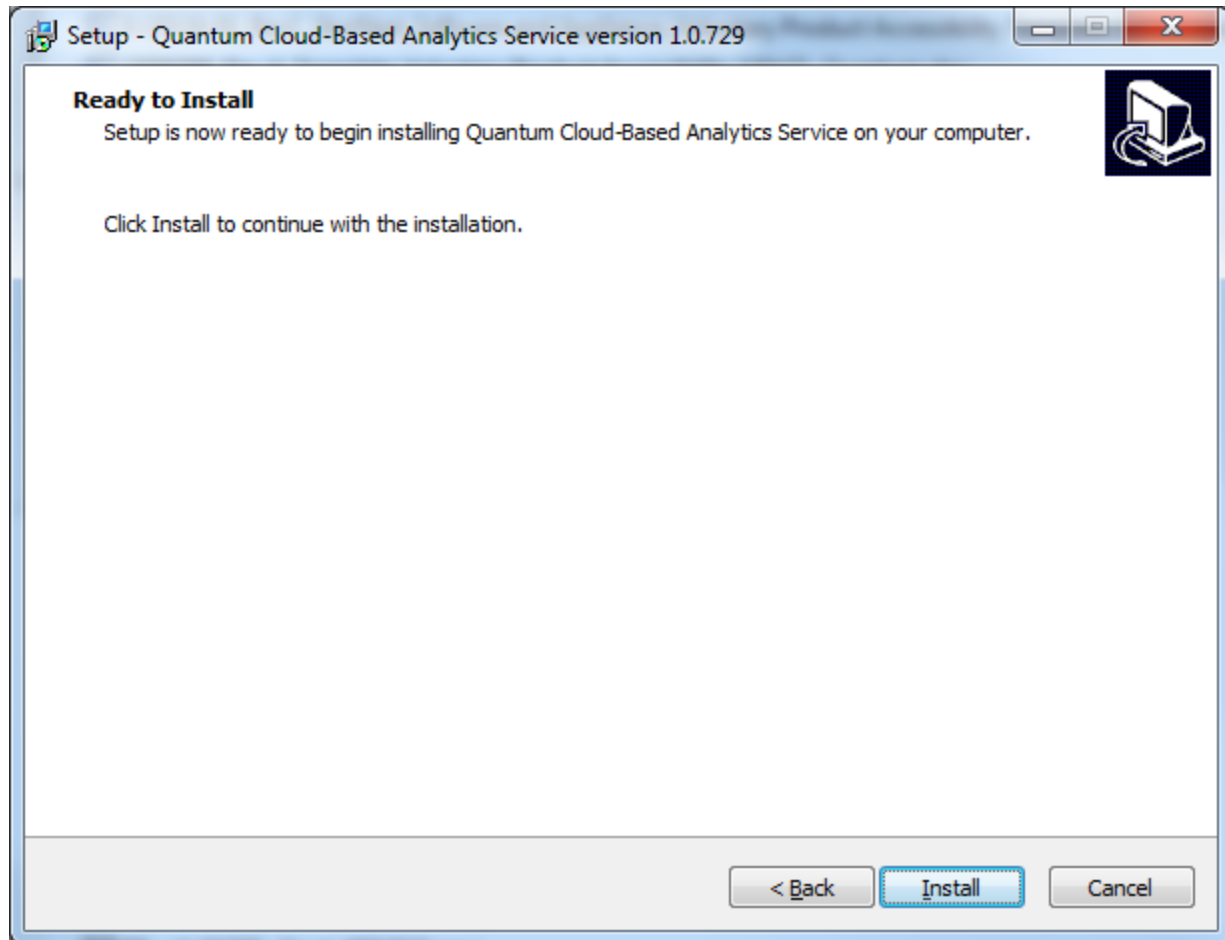
Note: The application installs similar to other Windows based applications.

3. You are prompted to read and accept an End-User License Agreement (EULA).

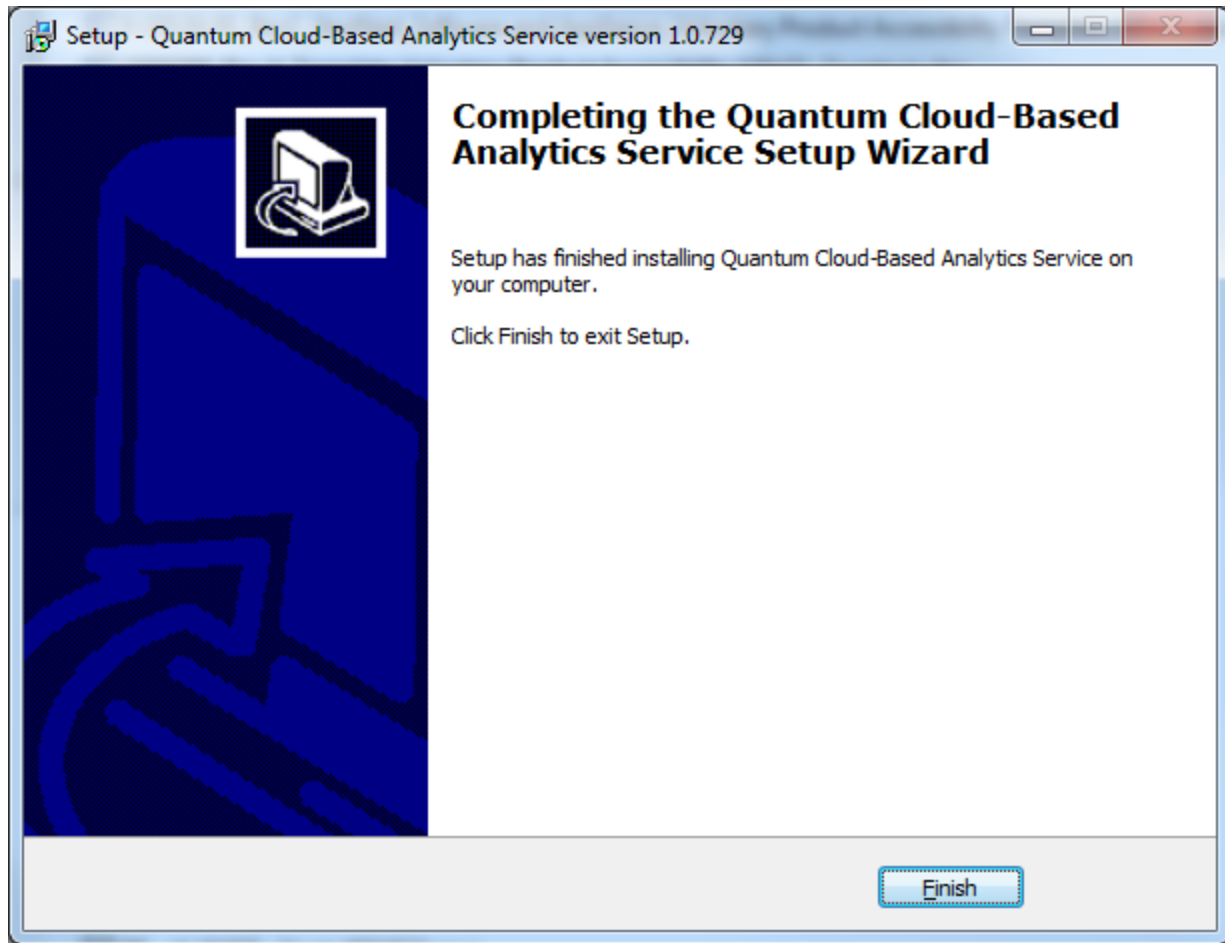


4. Click **I accept the agreement**, and then click **Next**.
5. Click **Install**.

Install the CBA Agent Application



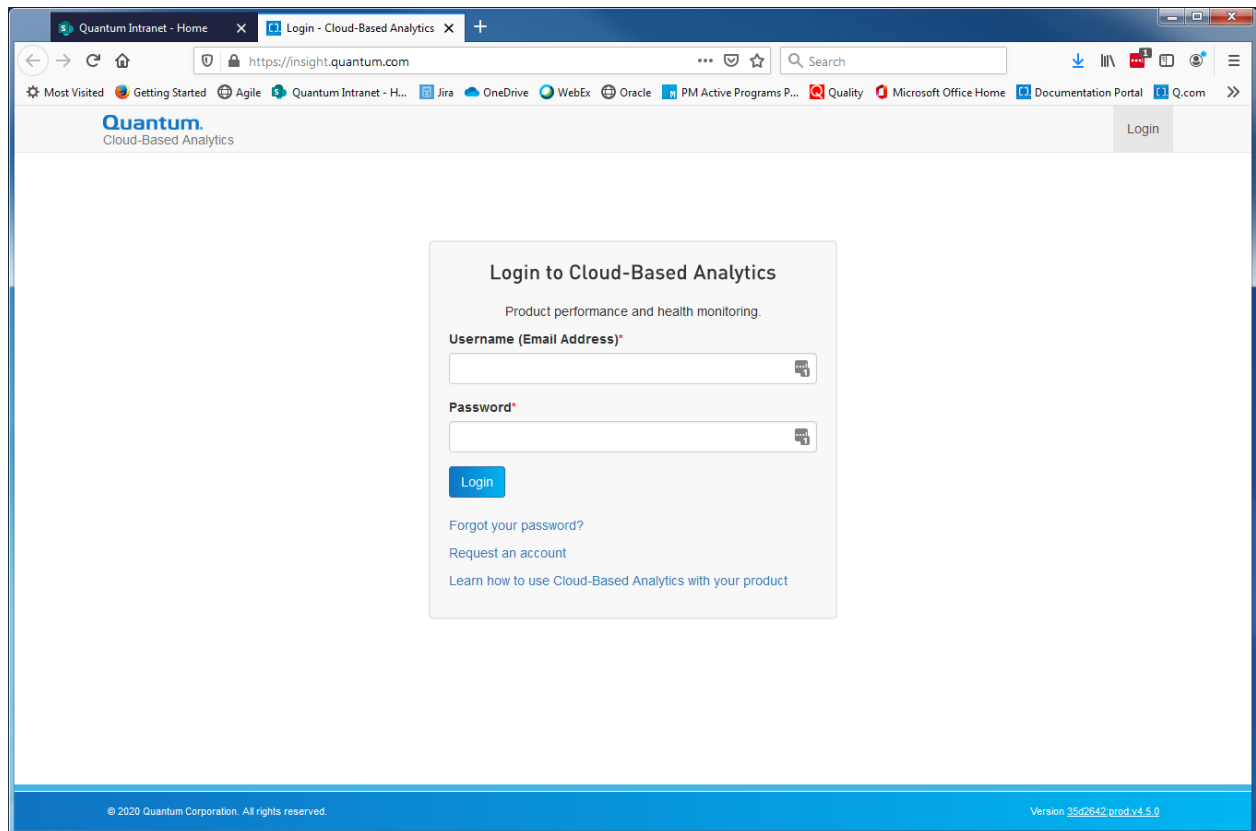
6. Click **Finish**.



i Note: After the CBA agent application is successfully installed, it automatically broadcasts to the CBA portal.

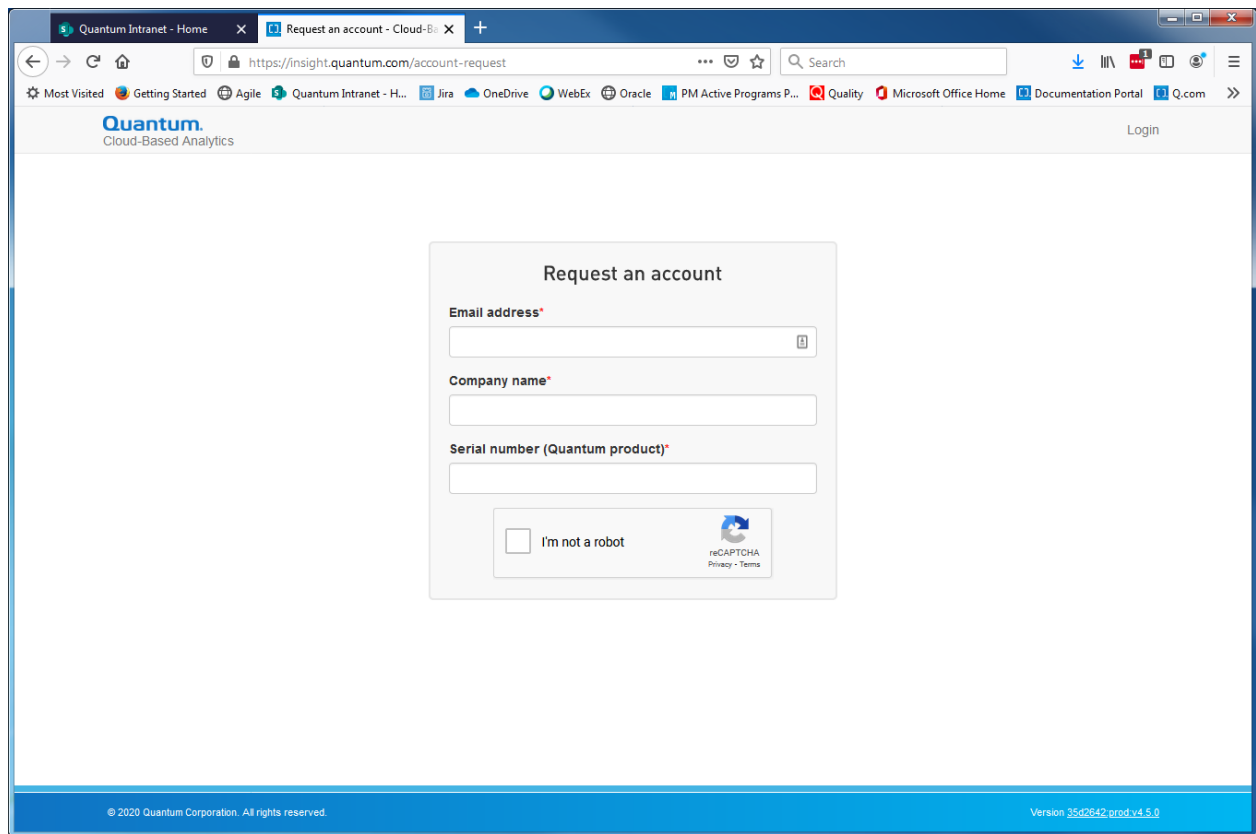
Configure an Account on the CBA Portal

1. Open a browser and navigate to the CBA portal at <https://insight.quantum.com/>.



2. If you are a first time user, then you must click **Request an account**. You must provide your email

address, Company Name and the product serial number.



The screenshot shows a web browser window with the URL <https://insight.quantum.com/account-request>. The page features the Quantum logo and the text 'Cloud-Based Analytics'. A central form titled 'Request an account' contains three required fields: 'Email address*', 'Company name*', and 'Serial number (Quantum product)*'. Below these fields is a CAPTCHA section with a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. The footer of the page includes the copyright notice '© 2020 Quantum Corporation. All rights reserved.' and the version number 'Version 35d2642-prod-v4.5.0'.

How to Disable CBA

Do one of the following to disable CBA:

- **Permanently:** Open the Windows **Uninstall** or **Change a program utility** and remove the application.
- **Temporary:** Open the Windows **Task Manager Service** to stop the program. It appears as **quantum-cba**.

Contacting Quantum

Contacts

For information about contacting Quantum, including Quantum office locations, go to:

<https://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

Region	Support Contact
North America	1-800-284-5101 (toll free) +1-720-249-5700
EMEA	+800-7826-8888 (toll free) +49 6131 324 185
Asia Pacific	+800-7826-8887 (toll free) +603-7953-3010

For worldwide support:

<https://www.quantum.com/serviceandsupport/get-help/index.aspx#contact-support>

Comments

To provide comments or feedback about this document, or about other Quantum technical publications, send e-mail to:

doc-comments@quantum.com