



Product Alert #85 AMASS UNIX

Summary: `bulkinlet` fails to inlet media and could cause AMASS to hang or core.

Product: AMASS® for UNIX®

Versions: Versions 5.3.0, 5.3.1, and 5.3.2

Operating Systems: All

Date: October 2003

Affected Users

Customers using `bulkinlet` on SCSI attached libraries with the following versions of AMASS for UNIX: 5.3.0, 5.3.1, 5.3.2

Customers using `bulkinlet` on network attached libraries with the following versions of AMASS for UNIX: 5.3.0 and 5.3.2

Problem

On SCSI attached libraries when using `bulkinlet` to bring in new volumes, the library puts media away, but the `bulkinlet` command fails. AMASS does not hang or core, but the media imported is not yet identified to AMASS.

The following messages appear:

```
bulkinlet: An internal error occurred.  
Invalid slot requested: XXXX
```

On network attached libraries when using `bulkinlet` to bring in new volumes, the library does not put the media away, the `bulkinlet` command hangs, and the `libsched` daemon may core. This may require a restart of AMASS.

Solution

For SCSI attached libraries:

- Insert media into library manually or through library interface and then use `volnew`.

For network attached libraries:

- Insert media into library manually or through library interface and then use `volnew`.

or

- Insert media into library manually or through library interface and then use `bulkload`.

If problems cannot be solved with the aid of this document, please contact the ADIC Technical Assistance Center (ATAC) for individual attention.

In the USA: 1.800.827.3822.

Outside the USA, toll free: 00.800.9999.3822

e-mail: support@adic.com.