**adic**          # Product Alert #AU84

**Summary:** `amassrestore fails to properly restore database using journal files`

**Product:** AMASS® for UNIX®

**Versions:** 4.10 through 4.13.1

**Operating Systems:** All

**Date:** February 27, 2002

## Affected Users

All AMASS customers running the following AMASS releases:

4.10 including 4.10.1, 4.10.2, 4.10.3
4.11 including 4.11.1
4.12 including 4.12.1, 4.12.2, 4.12.3, 4.12.4
4.13 (some builds of 4.13.1 are affected)
and customers performing file deletion or truncation (including overwrite) on files stored in an AMASS filesystem.

## Problem

During amassrestore the following messages are seen:

"WARNING: append: old rid XXX is now YYY".

NOTE: The problem is in amassrestore not in the journal file.

NOTE: Full backup will be restored properly.

## Solution

1) Upgrade to AMASS version 5.0 or later.
2) Use amassrestore from AMASS version 5.0 or later.
3) Contact ADIC Software Support.

Please contact the ADIC Technical Assistance Center (ATAC) for individual attention. In the USA and Canada, call 1-800-827-3822.

Outside the USA and Canada, call 303-790-2083 or send e-mail to support@adic.com.