## Product Bulletin 16

## Product: StorNext<sup>®</sup> 2.6.4, Build 27 and StorNext 2.7, Build 92 and later

Summary: Windows clients may need to reboot after a File System Manager Failover

## Date: June 2006

**Problem:** Windows clients randomly fail to reconnect to the new server after a metadata server failover, causing the client to hang when accessing SNFS file systems. This issue requires a client reboot to reconnect to the new metadata server.

Solution: Upgrade to either 2.6.4, Build 45, or 2.7.1, Build 94.

For any other questions about StorNext, contact ADIC Technical Assistance Center (ATAC).

In the USA: Outside the USA, toll free: Web: 800.827.3822

00.800.9999.3822

www.adic.com/techsup