

Product Bulletin 6

Product: StorNext® Management Suite 2.3.1

Summary: Large databases are not fully restored after a backup

Date: March 2005

In StorNext Management Suite (SNMS) 2.3.x and earlier releases, there is a possibility that a backup of a large database will fail, and the data will be lost upon restore if it contains approximately 15 million files or more. For assistance determining the number of files in your database, contact the ADIC Technical Assistance Center (ATAC).

ADIC highly recommends that you upgrade to SNMS 2.4.1 or higher, or the GA release of 2.5, to avoid any issues with large databases. For instructions on performing this upgrade, contact ATAC. When you contact ATAC, you should have the serial number of your StorNext system available.

In the USA:	800-827-3822
In Europe and Japan:	00-800-9999-3822
For other contact numbers:	www.adic.com/contact
To open a Service Request online:	www.adic.com/techsup