

Product Alert 8

Product: StorNext® running Linux

Summary: Possible data corruption: Linux `sg_map` utility rewinds mounted tape drives

Date: May 2006

Problem: ADIC internal testing has discovered that the Linux `sg_map` utility can rewind tape devices while they are mounted without alerting the software. If this happens, data corruption may occur if StorNext is writing data to the tapes during this time.

Solution: ADIC strongly recommends against using the Linux `sg_map` utility while the StorNext Storage Manager is running.

For further assistance in this matter, contact ADIC Technical Assistance Center (ATAC).

In the USA:	800.827.3822
Outside the USA, toll free:	00.800.9999.3822
Web:	www.adic.com/techsup