



## Product Bulletin 34

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| <b>Product</b> | StorNext®  |
| <b>Summary</b> | The StorNext GUI does not support Internet Explorer 8.0 and higher |
| <b>Date</b>    | April 2009   |

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### Problem

Internet Explorer 8.0 and higher does not work with the StorNext GUI even in Compatibility mode

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### Symptoms

The StorNext menu options are not accessible in Internet Explorer 8.0.

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### Solution and Workarounds

The issue causing browser incompatibility with StorNext has been identified and will be addressed in a future StorNext release.

In the meantime, the workaround is to use Internet Explorer 6.0 or 7.0, or Firefox 2.0 and higher.