



Product Bulletin 27 Rev B – Revised

Product	StorNext® 2.8.x–3.0.3
Summary	The IRIX/Solaris Sparc-to-Linux conversion utility has been found to lose database rows, and should not be used
Date	July 2012

Problem

The originally-released `mi grateConf igureDest i nati on` script that converts IRIX or Solaris Sparc MDCs to Linux MDCs has been found to lose database rows. For this reason, that conversion utility should not be used.

For more information, contact the Quantum Technical Assistance Center and reference CR24719.

Solution

Quantum Professional Services should be hired to perform these types of conversions. Quantum Professional Services has a corrected version of the script, and expertise to perform these intricate procedures.

Workaround

There currently is no workaround for this issue.

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Contacting Quantum

More information about StorNext is available on the Quantum Service and Support website at www.quantum.com/ServiceandSupport. The Quantum Service and Support website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, contact the Quantum Technical Assistance Center:

North America	+1 800-284-5101 Option 1
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