



Product Bulletin 90

Product	StorNext® 4.7.0
Summary	StorNext Storage Manager problem after upgrade to 4.7.0.
Date	October 2013

Problem

StorNext Storage Manager customers upgrading from StorNext 4.3.x or earlier to StorNext 4.7.0 should be informed of issues which may arise after the upgrade. File system only customers are not affected. The problems referenced below will not occur after an upgrade to 4.7.0.1 or later.

Symptoms

IMPACT #1: Storage Manager customers with SDISK can have their SDISK fill to capacity because of a failure in fsclean. (CR 44797)

IMPACT #2: Storage Manager customers cannot bring Storage Manager targets (tape or SDISK) online through the GUI. The command line will work. (CR 44969)

IMPACT #3: Storage Manager customers cannot modify or delete Storage Manager targets (tape or SDISK). (CR 44969)

Note: Any components (tape devices or storage disks) created AFTER the upgrade to 4.7.0 will not be affected by these problems.

Solution

Upgrade to StorNext 4.7.0.1 or later. With StorNext 4.7.0.1 the workaround below is not needed.

Workaround

If you are a StorNext Storage Manager customer and already upgraded from 4.3.x, or earlier, to 4.7.0, contact the Quantum Technical Assistance Center and reference CRs 44797 and 44969.

Bulletin and Alert Automatic Notification

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www.quantum.com/stornextbulletins

Contacting Quantum

More information about StorNext is available on the Quantum Service and Support website at www.quantum.com/ServiceandSupport. The Quantum Service and Support website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, contact the Quantum Technical Assistance Center:

United States	800-284-5101 Option 5 (toll free)
EMEA	00800 7826 8888 (toll free) 49 6131 3241 1164
Online Service and Support	www.quantum.com/OSR
World Wide Web	www.quantum.com/ServiceandSupport

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