



Product Bulletin 74

Product	All StorNext® versions
Summary	Setting the StorNext file system stripe group to a multipath “cycle” method could lead to a crash.
Date	September 2011

Overview

The StorNext file system administrator should never set any stripe groups to use a multipath cycle method. Setting the multipath method to cycle could lead to system crashes.

Symptoms

When the StorNext file system configuration file for any of the stripe groups is changed to cycle, the system may crash.

Solution

The current multipath method used by a stripe group can be viewed by running the `cvadmin` command `show long`. The multipath method should not be set to cycle. Choose balance, rotate, static or sticky but NOT cycle. To change the current stripe group multipath method, use the `cvadmin` command `multipath`.

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Contacting Quantum

More information about StorNext is available on the Quantum Service and Support website at www.quantum.com/ServiceandSupport. The Quantum Service and Support website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, contact the Quantum Technical Assistance Center:

North America	+1 800-284-5101 Option 1
EMEA	00800 9999 3822
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