



# Quantum Scalar 24 Installation and Operation Guide Addendum

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This document provides additional information for the *Scalar 24 Installation and Operation Guide*.

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## New Tape Drive Support

The Quantum Scalar 24 tape library now supports the following tape drive (see [table 1](#)).

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Table 1 Scalar 24 New Tape Drive Support

Drive Type	Media Capacity	Library Capacity	Transfer Rate
LTO-4 (Fibre or SCSI)	800 GB (native), 1.6 TB (compressed)	19.2 TB (native), 38.4 TB (compressed)	120 MB/sec (native), 240 MB/sec (compressed)

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## New Contact Information

Quantum company contacts are listed below.

### Quantum Corporate Headquarters

To order documentation on the Scalar 24 or other products contact:

Quantum Corporation  
P.O. Box 57100  
Irvine, CA 92619-7100  
(949) 856-7800  
(800) 284-5101

## Quantum Home Page

Visit the Quantum home page at:

<http://www.quantum.com>

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## Getting More Information or Help

StorageCare™, Quantum's comprehensive service approach, leverages advanced data access and diagnostics technologies with cross-environment, multi-vendor expertise to resolve backup issues faster and at lower cost.

Accelerate service issue resolution with these exclusive Quantum StorageCare services:

- **Service and Support Website** - Register products, license software, browse Quantum Learning courses, check backup software and operating system support, and locate manuals, FAQs, firmware downloads, product updates and more in one convenient location. Benefit today at:

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For further assistance, or if training is desired, contact Quantum Technical Assistance Center:

North America:	+1-800-284-5101
UK, France and Germany	00800 4 QUANTUM
EMEA	+44 1256 848 766

For worldwide support:

<http://www.quantum.com/ServiceandSupport/eSupport/Index.aspx>